

# Somfy's warranty

## our commitment to quality

At Somfy, one of the key priorities in our strategy is satisfaction for our B2B and B2C clients. At the heart of this strategy, our product and service quality means we can continuously enhance the experience we offer.

### Warranty conditions - Valid from 01/01/2021 \*\*\*



#### STANDARD 5-year warranty

Standard 5-year warranty for Somfy Brand solutions (motors, accessories, order points, automation, control and connected solutions) for rolling and swinging shutters\*\*, exterior/interior blinds\*\*, pergola, curtains, security (alarm systems and cameras), garage doors and integrated Invisio motorised system for gates.

\*\* out of batteries



#### EXTENDED 7-year warranty

- Somfy Brand products for rolling shutters for the S&SO RS 100 ranges.
- Oximo WireFree RTS, Oximo Solar io solutions for rolling shutter motor, panel and battery installed exclusively together)

#### SPECIFIC LIMITATION



- All Somfy brand motors\*, control box , kits for gates and batteries for swinging shutter motors / **3-year warranty**

\*out of Invisio integrated motorisation for gate

\*\*\* manufacturing date not backdated

These warranties are agreed as part of our general warranty terms and conditions. They do not affect third-party brand accessories and products. Find these conditions at [www.somfypro.fr](http://www.somfypro.fr) or using our Actipro service.